

## Complaint form regarding sustainable production of biofuels, bioliquids and biomass fuels

### COMPLAINTS PROCEDURE:

Information and evidence must be provided to file a complaint. Therefore please fill in the form below, if possible, attach documents to provide evidence and send by post or e-mail.

Complaints must be submitted in written form with name and function of the complainant being mandatory information, unless the complainant insists on \*anonymity.

Complaints will either be accepted or declined, depending on evidence provided. After a first evaluation of the complaint, you will be informed about the decision as well as further course of action within a set period of 10 days.

|                     |  |
|---------------------|--|
| FIRST NAME:         |  |
| LAST NAME:          |  |
| E-MAIL:             |  |
| FUNCTION:           |  |
| COMPANY:            |  |
| COMPANY ADDRESS:    |  |
| CERTIFICATE NUMBER: |  |

\* If the complaint is submitted anonymously and cannot be clarified further due to the lack of a contact person, the complaint process should be terminated after documentation and archiving

|                    |  |
|--------------------|--|
| COMPLAINT DETAILS: |  |
| DATE:              |  |
| ATTACHMENTS:       |  |

The company confirms that all information is truthful and completely  
This application is only valid if it has been completely filled out and includes all required attachments.  
Information about data protection you will find under: [www.ama.at/datenschutzerklaerung](http://www.ama.at/datenschutzerklaerung)

\_\_\_\_\_  
Place, date

\_\_\_\_\_  
Company stamp and signature